



Online Help Fact Sheet

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Introduction to Online Help

Online Help provides standard coding instructions from multiple sources to abstractors and other individuals or groups who work with cancer data in a single, integrated, user-friendly online help system for Windows computers. Online Help was developed at the Centers for Disease Control and Prevention (CDC), Division of Cancer Prevention and Control (DCPC), in support of CDC's National Program of Cancer Registries. Online Help is a collection of standard coding manuals, cross-referenced, indexed, and context-linked to minimize the need for reference to printed manuals during abstracting.

Capabilities and features of Online Help

- It can be used with any Windows application, not just with Registry Plus programs.
- Online Help is produced by CDC from electronic versions of manuals from the North American Association of Central Cancer Registries (NAACCR), the National Cancer Institute's Surveillance, Epidemiology, and End Results (SEER) Program, the Commission on Cancer of the American College of Surgeons, and the World Health Organization.
- The manuals are reformatted for online viewing.
- Online Help has been incorporated into software products of several other vendors, including CNext and Rocky Mountain Cancer Data Systems. The Abstract Plus version includes the Registry Plus Abstract Plus Users Guide.
- Online Help is updated annually with the latest published version of the included manuals, plus published errata or additions.
- An "About" topic included with each manual cites the versions of files and updates that are included in the Online Help edition.

Online Help System Requirements

Registry Plus programs are written for the Microsoft Windows 32-bit environment installed on a Pentium or Pentium-compatible computer. The minimum hardware requirements are the same as those of the Microsoft Windows operating system used. The use of faster processors, faster disk drives, better video components, and more memory can improve the operation and satisfaction of software applications in the Microsoft Windows operating system environment. Additional system requirements include the following:

- Microsoft operating system from Windows 98 through Windows XP
- 128 MB RAM (512 MB recommended)
- Latest version of MS Internet Explorer (Recommended)
- 15 MB of available free hard-disk space

Before you install or upgrade Online Help, please read the following:

- This version of Online Help was designed to automatically upgrade older application versions while preserving configuration settings.
- If someone else is responsible for maintenance of your computer, you may not have been granted the right to install software. In this situation, you should consult the maintainer of your computer for assistance before proceeding. If you are installing Online Help on Windows 2000 or Windows XP, you must be logged on as the Administrator.
- If you are upgrading or reinstalling an existing version of Online Help, please use the Windows Control Panel to uninstall the existing Online Help program. Choose Add/Remove Programs, select Online Help, and click on Change/Remove. Click on Next - Remove - Next in succession on the resulting dialog boxes, and respond to any further prompts that appear. If you receive a message during the uninstall process about deleting shared files, choose NOT to delete any shared files.
- The files and folder structure (that contain modified files) will be preserved after you complete uninstalling the previous version of Online Help. You should then install this version in the same folder as your previous version of Online Help. This will insure that the database and configuration settings are properly upgraded.
- To make sure you are installing over the current installation (drive and directory/folder), run the Windows Explorer and find where Online Help is currently installed.
- If you are installing Online Help for the first time, you may install it on the drive and directory/folder of your choosing; however, you cannot install it in a subfolder. Online Help must be installed in the root folder from the drive of your choosing.
- **Important note.** If you have installed a version of Online Help earlier than version 10.1, you will need to manually delete the files from the earlier install. Run Windows Explorer and find where Online Help is currently installed and delete the entire Registry Plus On Line Help folder.

Installation

To install Online Help, click on the link below, which will download the program to your computer. Once the installation file is downloaded, double-click on the downloaded file. The installation program will then run and direct you through the steps for installing Online Help. If you are a first-time user of Online Help, it is recommended that you install Online Help by selecting the defaults.

[Download](#) the latest version of Registry Plus Online Help

Getting Started

- Double-click on the Online Help icon on the desktop.
- Select a tab from the pane on the left side of the window:

- Contents—select this tab to browse the manuals included and to view the order of topics. Open the Table of Contents for a manual by double-clicking on its book icon.
- Index—select this tab to perform a specific search for a topic that has been indexed. Key a search term and click Enter, or double-click on a search term in the displayed list of all index terms.
- Search—select this tab to perform a full-text search for a term that has not been indexed. Key the search term and click Enter or click the List Topics button.

Technical Support

The primary users of Online Help are state central cancer registries. CDC provides support and consultation to states installing the software applications and doing basic state-specific customization. Periodic software updates and ongoing problem-solving are also provided to the extent of available resources. CDC support of Registry Plus software applications is provided mainly by telephone and e-mail. CDC is not staffed to provide on-site services, nor can CDC offer direct support to hospitals, clinics, laboratories, or other private users. Some components of Registry Plus, Abstract Plus for example, are intended for redistribution after customization. A state central registry or other institution redistributing Registry Plus software should provide all support to end users and develop expertise in using the software among its own staff. Other users of Registry Plus software should contract, hire, or develop capability independently to understand and maintain the software applications.

Online Help displays in a browser window using the standard Microsoft HTML Help interface, with selected features enabled by third party tools. For technical support on features and behavior of HTML Help, consult Microsoft HTML Help documentation. For questions or comments about content of specific topics, contact the original publisher of the document or manual.

For questions regarding installation, distribution, or problems with Online Help, or for information about integrating it into other programs, or adding additional manuals or topics to the system, contact technical support at CDC via e-mail: CancerInfo@cdc.gov